Cornwall Hospitality Collective Business Operational Charter

Introduction

The Cornwall Hospitality Collective (CHC) is a new CIC (Community Interest Company) set up to provide a platform for sharing best practi

ce, accessing training, raising industry standards, resolving local hospitality issues, accessing funding, supporting careers initiatives in Cornish schools and uplifting Cornish community aspirations.

The CHC is committed to providing high quality standards and services to its members, continuing to ensure the practices and procedures undertaken by the CIC focus on the hospitality industry in Cornwall.

Membership

Membership of the CHC is open to businesses and organisations that operate in the hospitality industry in Cornwall. To become a member, businesses and organisations must complete a pre membership questionnaire and agree to meet the following **basic standards**:

- Commitment to the values of the CHC
    - The CHC is committed to promoting the hospitality industry in Cornwall, providing opportunities for skills development and career progression in the hospitality industry, and engaging with young people and encouraging them to consider a career in hospitality. Businesses and organisations that become members of the CHC must agree to uphold these values.
- Compliance with applicable laws and regulations
    - Businesses and organisations that become members of the CHC must comply with all applicable laws and regulations, including those related to employment, health and safety, and discrimination.
- Provision of high-quality services
    - Businesses and organisations that become members of the CHC must provide high-quality services to their customers and employees. This includes providing training and development opportunities for employees, and ensuring that all employees are treated with respect and dignity.

Benefits of Membership

There are many benefits to becoming a member of the CHC. These include:

- Access to a network of other businesses, organisations and companies that are part of Cornwall's hospitality industry
- Access to training and development opportunities for employees - either available through signposting, discounts or free short courses
- Access to funding streams through signposting and information sharing
- The ability to promote your business to a wider audience
- The opportunity to contribute to the development of Cornwall's hospitality industry
- The opportunity to contribute to the raising industry standards

- The opportunity to contribute to the resolving of local hospitality issues
- The opportunity to contribute to the support of careers initiatives in Cornish schools

How to Become a Member

To become a member of the CHC, please contact the team at enquiries@cornwallhospitalitycollective.org to have any questions regarding membership answered and the CHC's basic standards.

If you wish to join the Cornwall Hospitality Collective, you will be required to complete a Membership Application Form to be submitted to the Board of Directors.

Conclusion

The Cornwall Hospitality Collective is committed to providing high-quality standards and services to its members. The team behind CHC believe that by working together, we can make a positive difference to the hospitality industry in Cornwall.

Basic Standards

In addition to the basic standards listed above, members of the CHC must also agree to meet the following specific standards:

Health and Safety

Businesses and organisations must ensure that their premises and operations are safe for employees and customers. This includes providing adequate training in health and safety, and having a system in place to identify and manage hazards.

Discrimination

Businesses and organisations must not discriminate against employees or customers on the basis of race, religion, gender, sexual orientation, or any other protected and personal characteristic.

Wages and Working Conditions

Businesses and organisations must pay their employees a fair wage and provide them with safe and healthy working conditions.

Training and Development

Businesses and organisations must provide their employees with opportunities for training and development. This will help employees to develop their skills and knowledge, and improve their job performance.

Conclusion

The Cornwall Hospitality Collective is committed to providing high-quality standards and services to its members. By meeting the basic standards listed above, members can help to ensure that the hospitality industry in Cornwall is a safe, fair, and rewarding place to work.

Cornwall Hospitality Collective Business Operational Charter

Introduction

The Cornwall Hospitality Collective (CHC) is a new CIC (Community Interest Company) set up to provide a platform for sharing best practice, accessing training, raising industry standards, resolving local hospitality issues, accessing funding, supporting careers initiatives in Cornish schools and uplifting Cornish community aspirations.

The CHC is committed to providing high quality standards and services to its members, continuing to ensure the practices and procedures undertaken by the CIC focus on the hospitality industry in Cornwall.

Membership

Membership of the CHC is open to businesses and organisations that operate in the hospitality industry in Cornwall. To become a member, businesses and organisations must complete a pre membership questionnaire and agree to meet the following **basic standards**:

- Commitment to the values of the CHC
    - The CHC is committed to promoting the hospitality industry in Cornwall, providing opportunities for skills development and career progression in the hospitality industry, and engaging with young people and encouraging them to consider a career in hospitality. Businesses and organisations that become members of the CHC must agree to uphold these values.

- Compliance with applicable laws and regulations
    - Businesses and organisations that become members of the CHC must comply with all applicable laws and regulations, including those related to employment, health and safety, and discrimination.
- Provision of high-quality services
    - Businesses and organisations that become members of the CHC must provide high-quality services to their customers and employees. This includes providing training and development opportunities for employees, and ensuring that all employees are treated with respect and dignity.

Benefits of Membership

There are many benefits to becoming a member of the CHC. These include:

- Access to a network of other businesses, organisations and companies that are part of Cornwall's hospitality industry
- Access to training and development opportunities for employees - either available through signposting, discounts or free short courses
- Access to funding streams through signposting and information sharing
- The ability to promote your business to a wider audience
- The opportunity to contribute to the development of Cornwall's hospitality industry
- The opportunity to contribute to the raising industry standards
- The opportunity to contribute to the resolving of local hospitality issues
- The opportunity to contribute to the support of careers initiatives in Cornish schools

How to Become a Member

To become a member of the CHC, please contact the team at enquiries@cornwallhospitalitycollective.org to have any questions regarding membership answered and the CHC's basic standards.

If you wish to join the Cornwall Hospitality Collective, you will be required to complete a Membership Application Form to be submitted to the Board of Directors.

Conclusion

The Cornwall Hospitality Collective is committed to providing high-quality standards and services to its members. The team behind CHC believe that by working together, we can make a positive difference to the hospitality industry in Cornwall.

Basic Standards

In addition to the basic standards listed above, members of the CHC must also agree to meet the following specific standards:

Health and Safety

Businesses and organisations must ensure that their premises and operations are safe for employees and customers. This includes providing adequate training in health and safety, and having a system in place to identify and manage hazards.

Discrimination

Businesses and organisations must not discriminate against employees or customers on the basis of race, religion, gender, sexual orientation, or any other protected and personal characteristic.

Wages and Working Conditions

Businesses and organisations must pay their employees a fair wage and provide them with safe and healthy working conditions.

Training and Development

Businesses and organisations must provide their employees with opportunities for training and development. This will help employees to develop their skills and knowledge, and improve their job performance.

Conclusion

The Cornwall Hospitality Collective is committed to providing high-quality standards and services to its members. By meeting the basic standards listed above, members can help to ensure that the hospitality industry in Cornwall is a safe, fair, and rewarding place to work.